

ENGAGE!
STAFF SURVEY 2025

Have
YOUR
say

22 APRIL TO 16 MAY



University of
East London

Pioneering Futures since 1898

Engage Staff Survey Results

UEL Overall

Employee Engagement & Communication

People & Culture

Our highest ever response rate



77%

+7 vs Engage 2024
+5 vs Target

1,367 Respondents took part

1,782 Invitations sent out

 Achievement: Both Schools and Services saw a 6-point increase in survey participation.

- Schools increased from 53% in 2024 to 59% (+6)
- Services increased from 84% in 2024 to 90% (+6)
- All Services achieved 77% or above





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Employee Net Promoter (eNPS) Score

Engage Staff Survey 2025

People & Culture

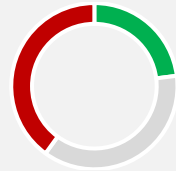
Our best Employee Net Promotor Score



Engage 2024

-17

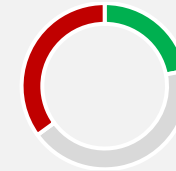
- 23% promoters
- 37% passives
- 40% detractors



Engage 2025

-13

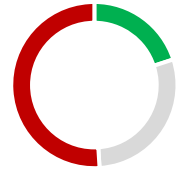
- 22% promoters
- 43% passives
- 35% detractors



Schools 2024

-31

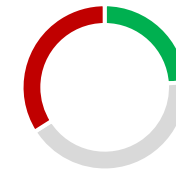
- 20% promoters
- 29% passives
- 51% detractors



Services 2024

-10

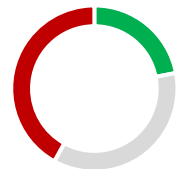
- 24% promoters
- 42% passives
- 34% detractors



Schools 2025

-20

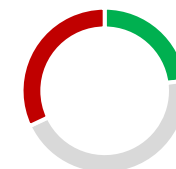
- 22% promoters
- 36% passives
- 42% detractors



Services 2025

-9

- 23% promoters
- 45% passives
- 32% detractors





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Employee Engagement

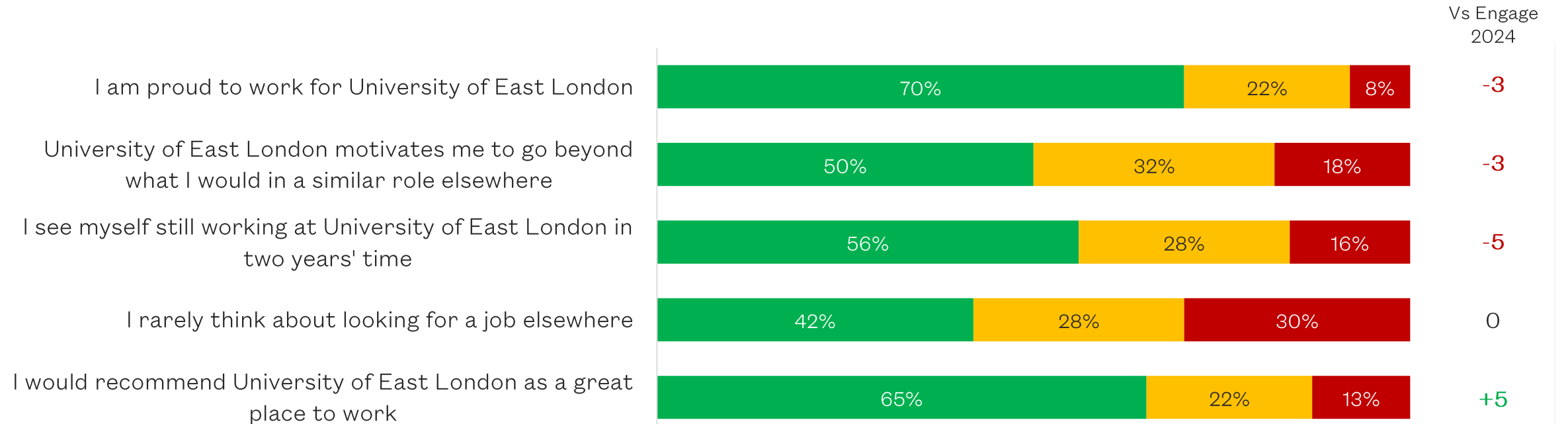
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People & Culture

Employee Engagement



Employee Engagement



Employee Engagement (Top 5 Drivers)



#	Drivers of Engagement (UEL)	Favourable Score	Vs 2024
1	I feel a sense of belonging at University of East London	66%	+2
2	I feel confident about the future direction of University of East London	54%	+1
3	I feel prepared and supported to handle the changes I am experiencing at the University of East London	54%	N/A
4	I believe action will take place as a result of this survey	46%	+3
5	The University Executive Board consistently demonstrates behaviours that align with the University's Values	42%	+2



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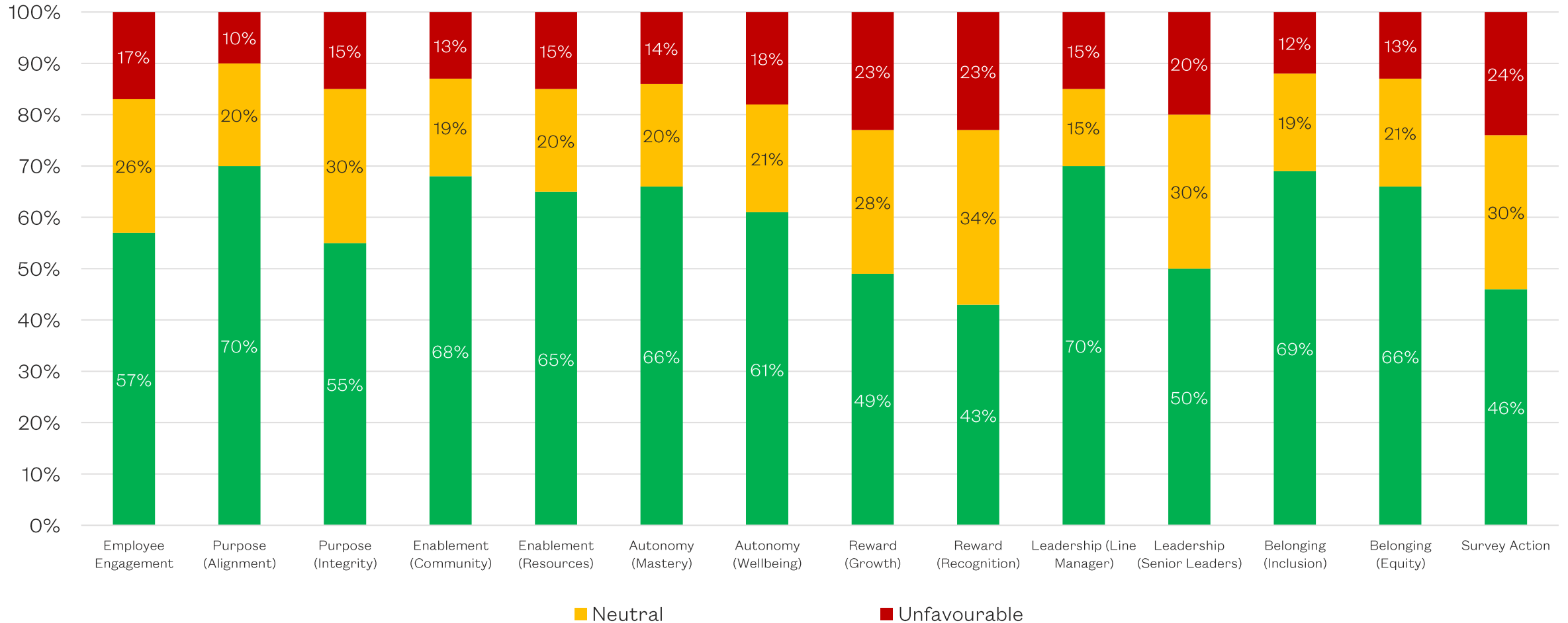
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Factor scores

Engage Staff Survey 2025

People & Culture

Factor scores





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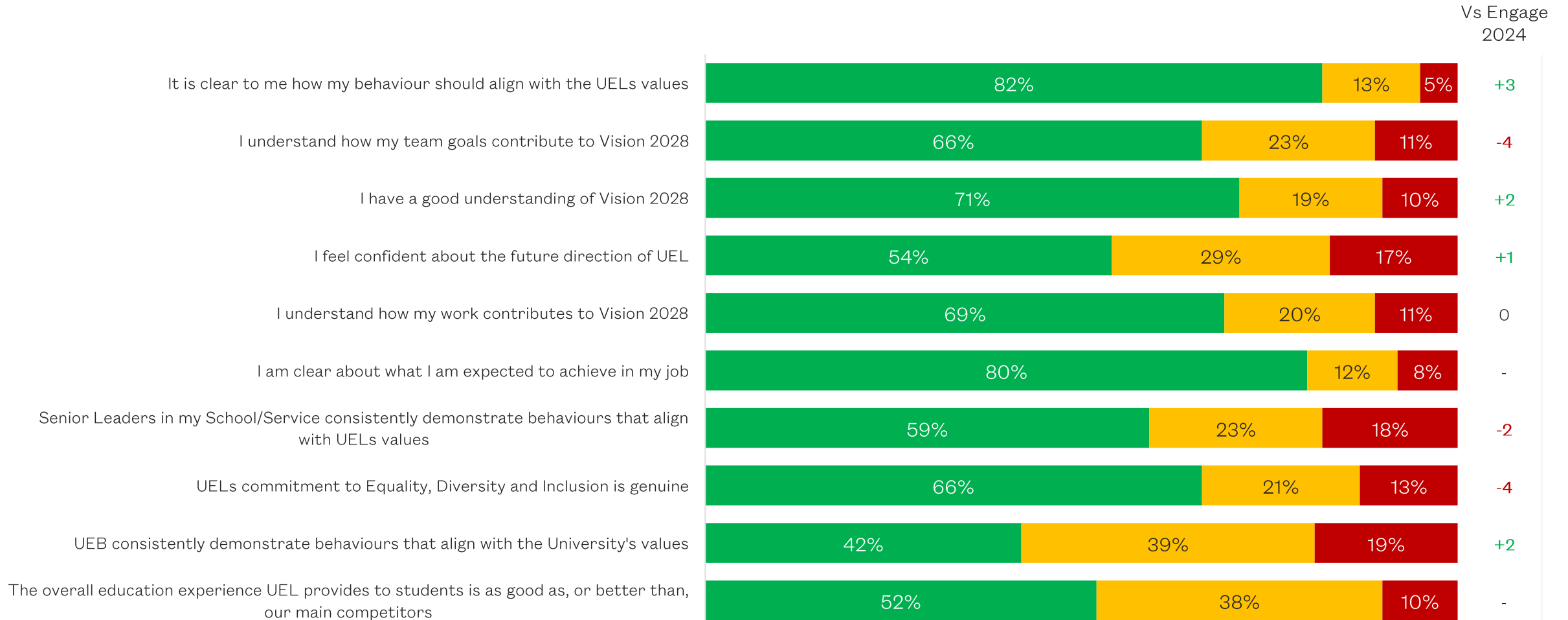
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Questions (Detail)

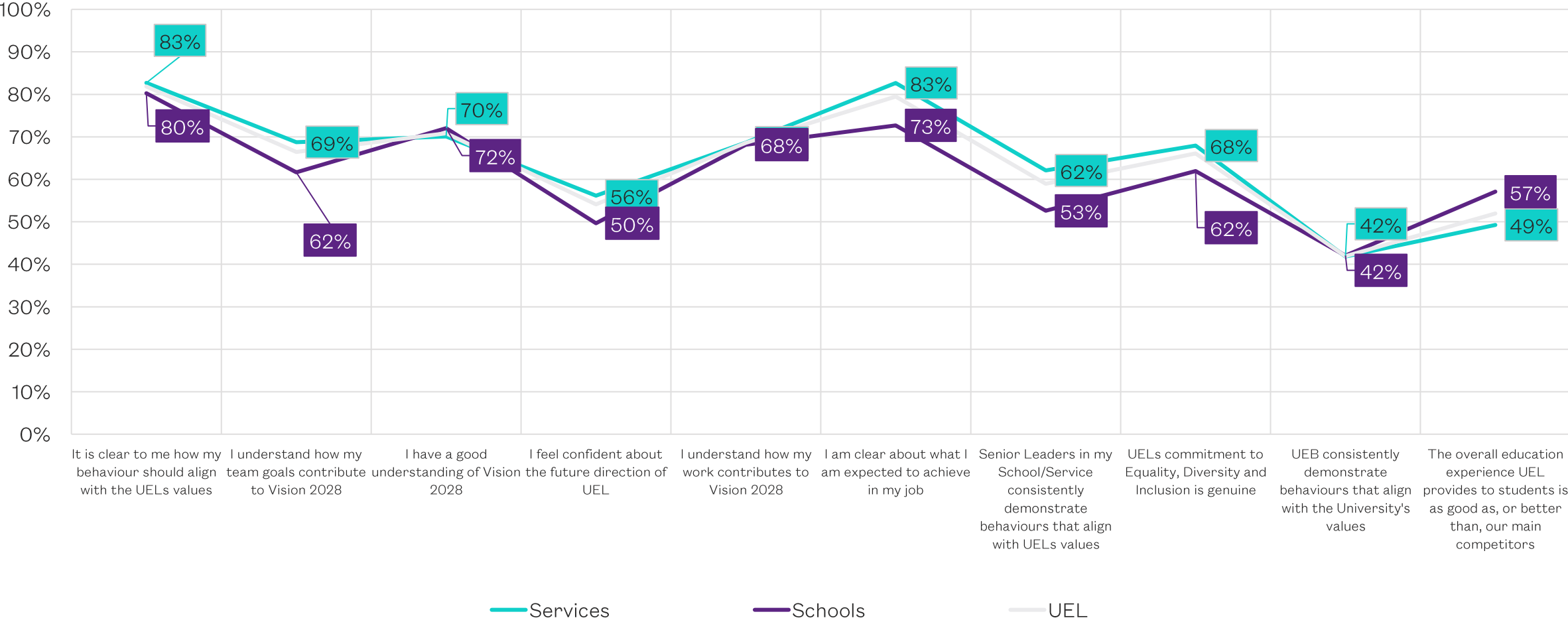
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People & Culture

Global Factor: Purpose



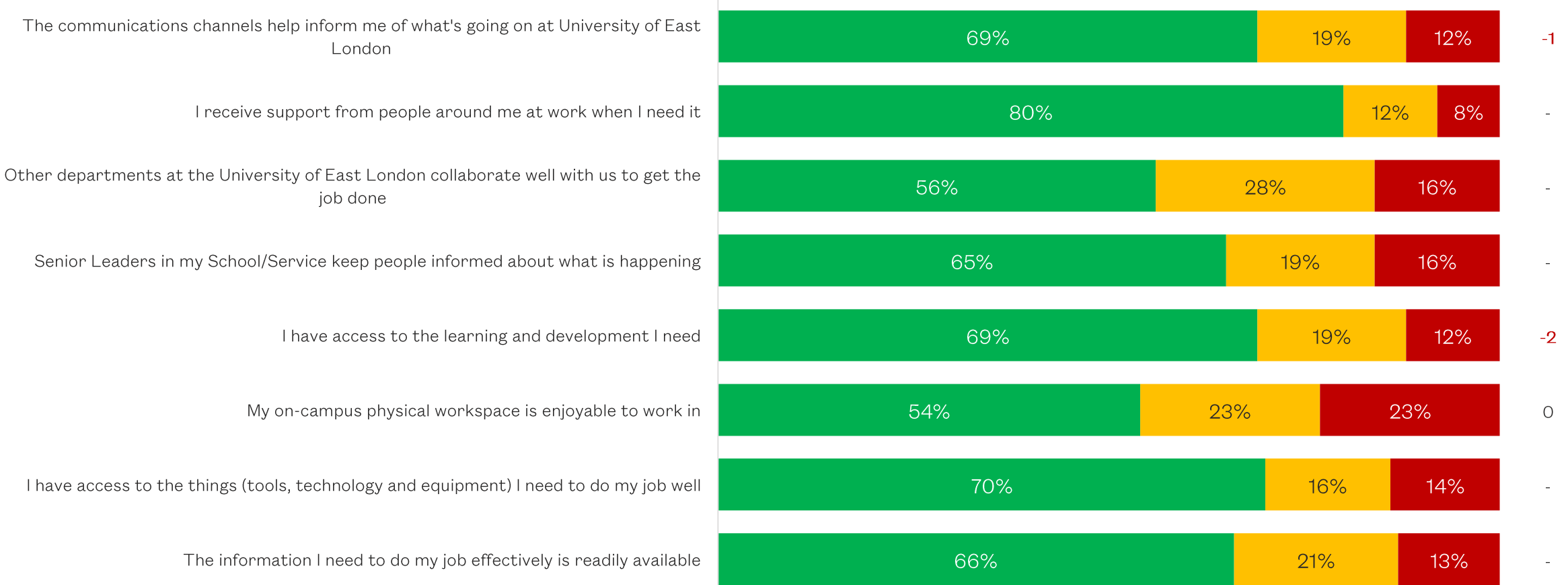
Global Factor: Purpose (Schools/Service)



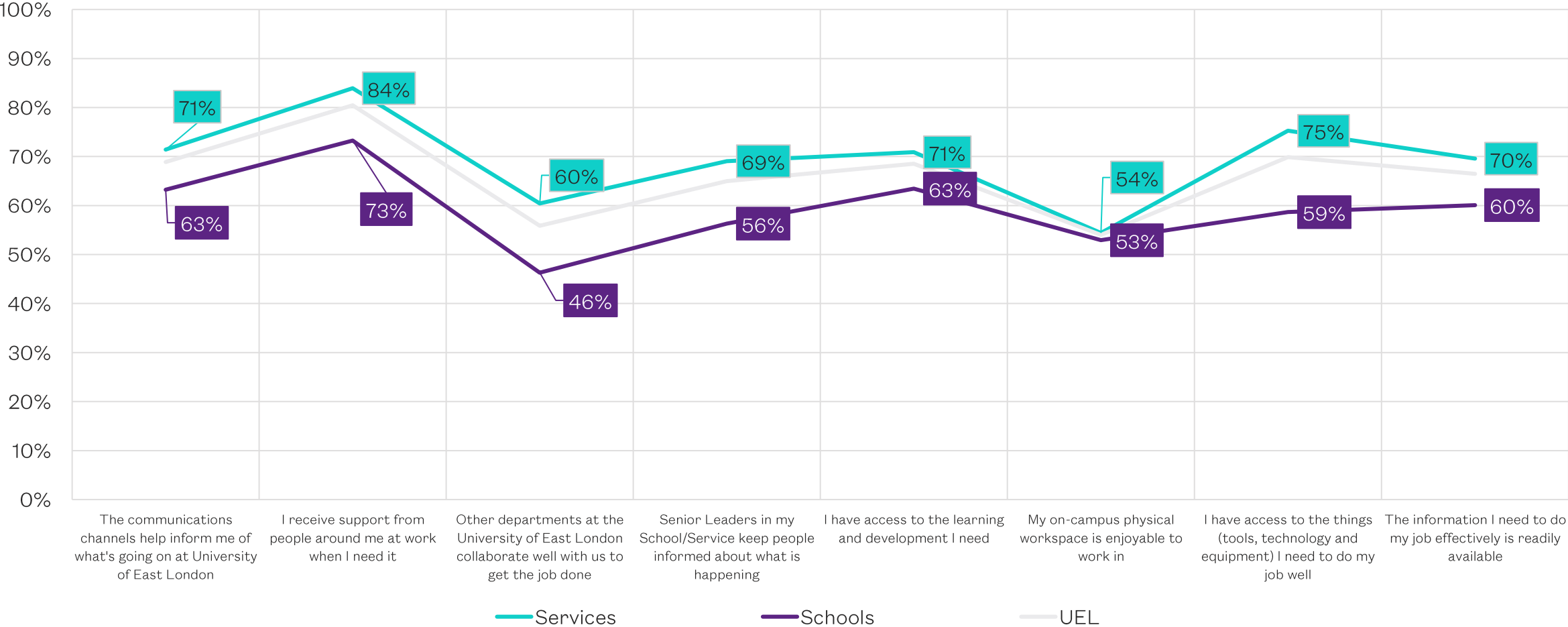
Global Factor: Enablement



Vs Engage 2024



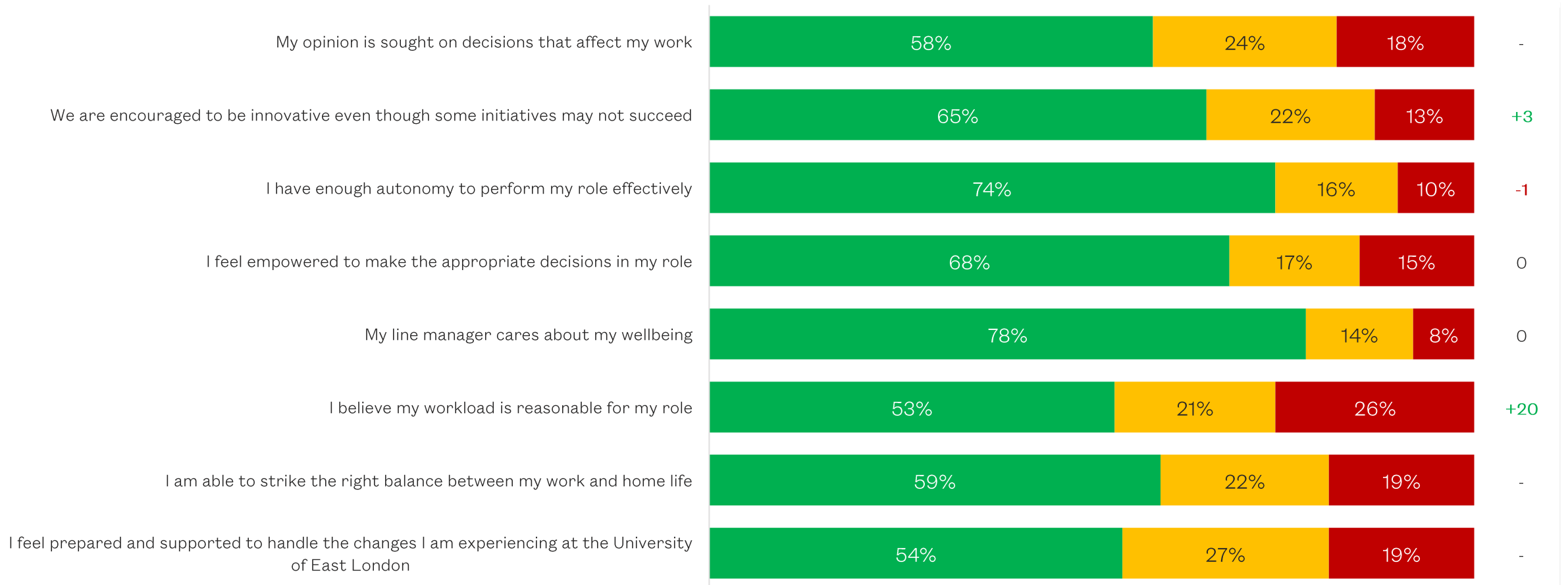
Global Factor: Enablement (Schools/Service)



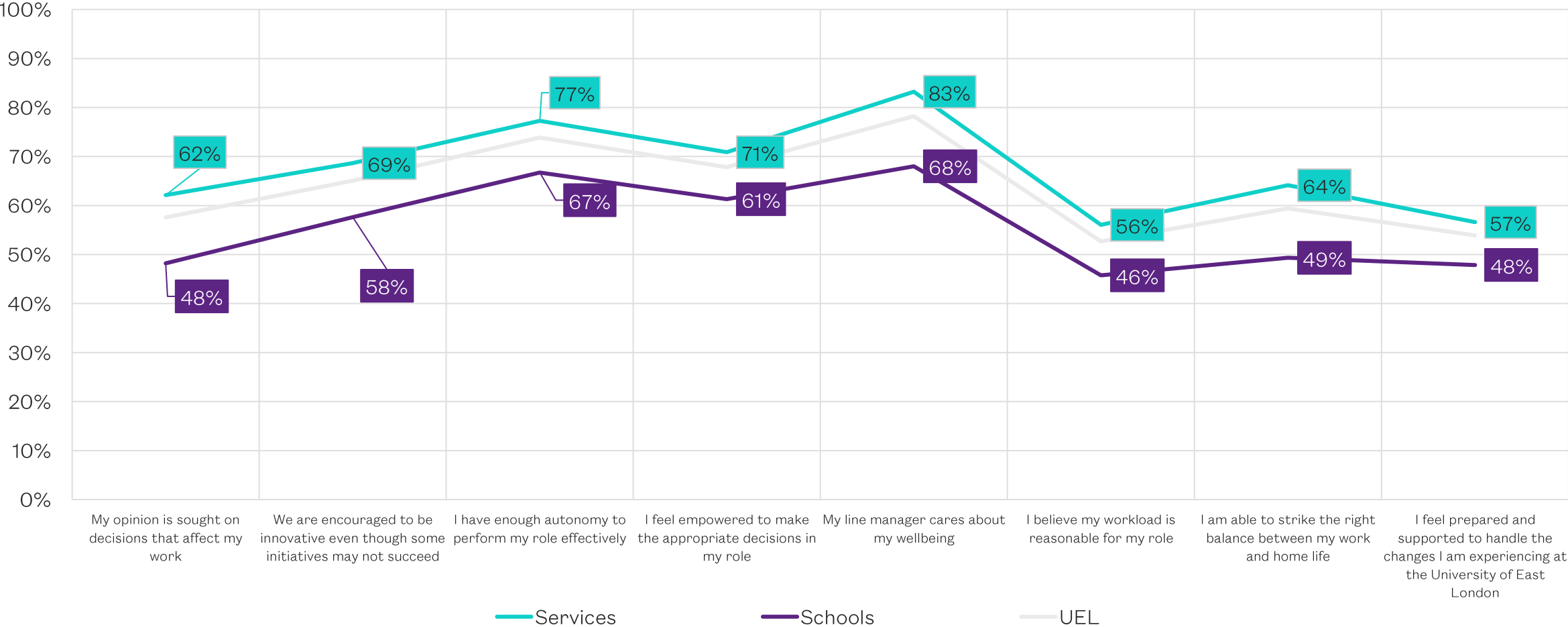
Global Factor: Autonomy



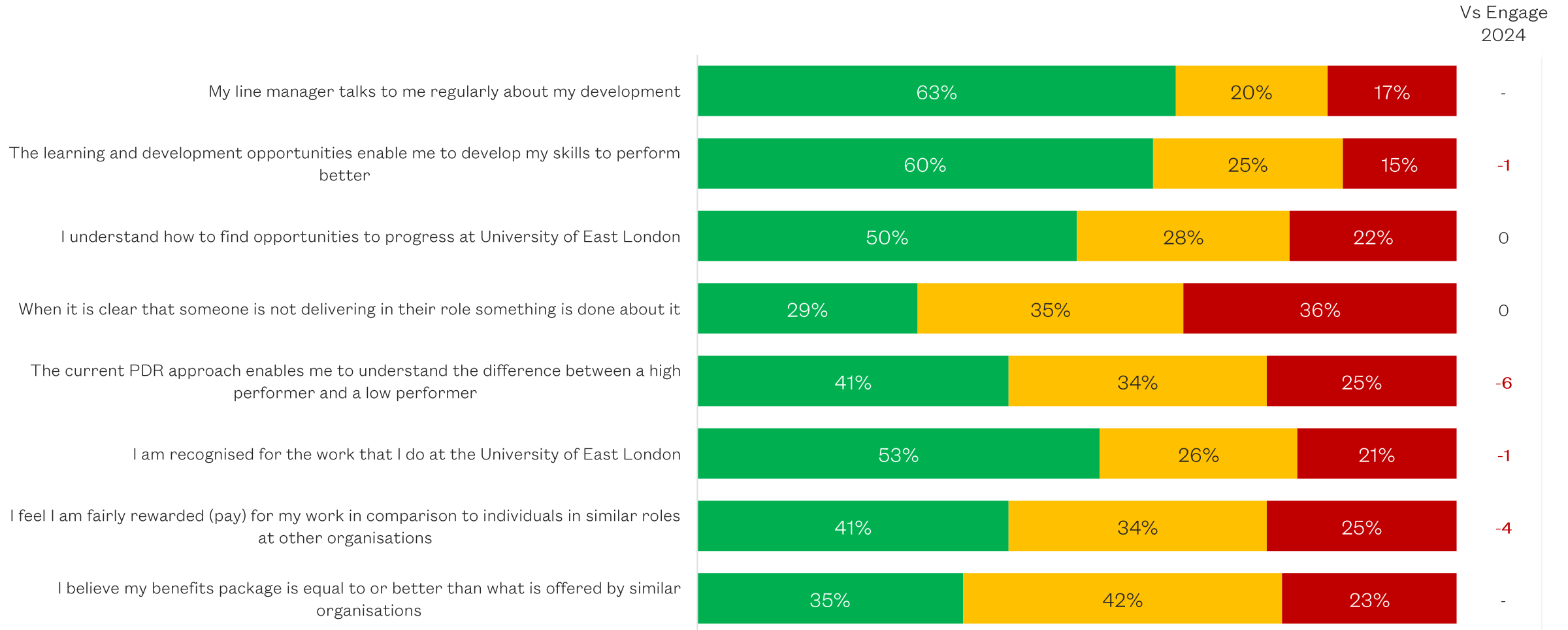
Vs Engage 2024



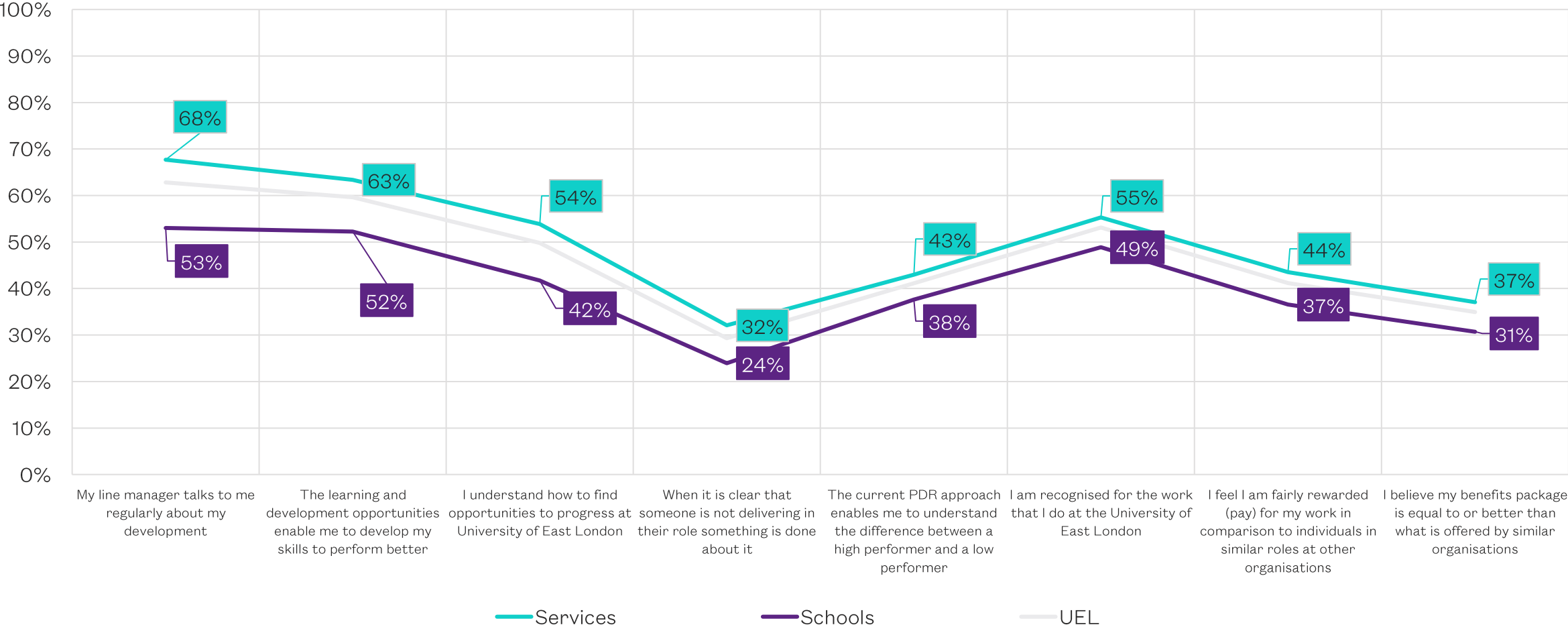
Global Factor: Autonomy (Schools/Service)



Global Factor: Reward



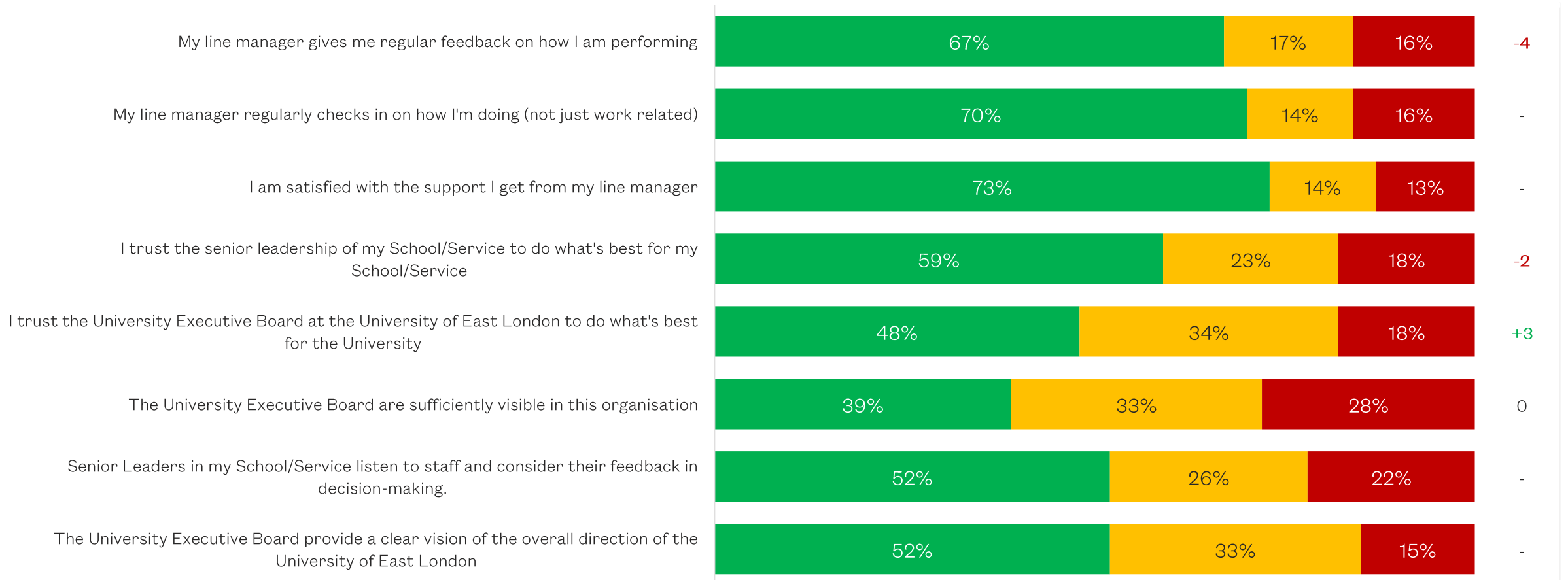
Global Factor: Reward (Schools/Service)



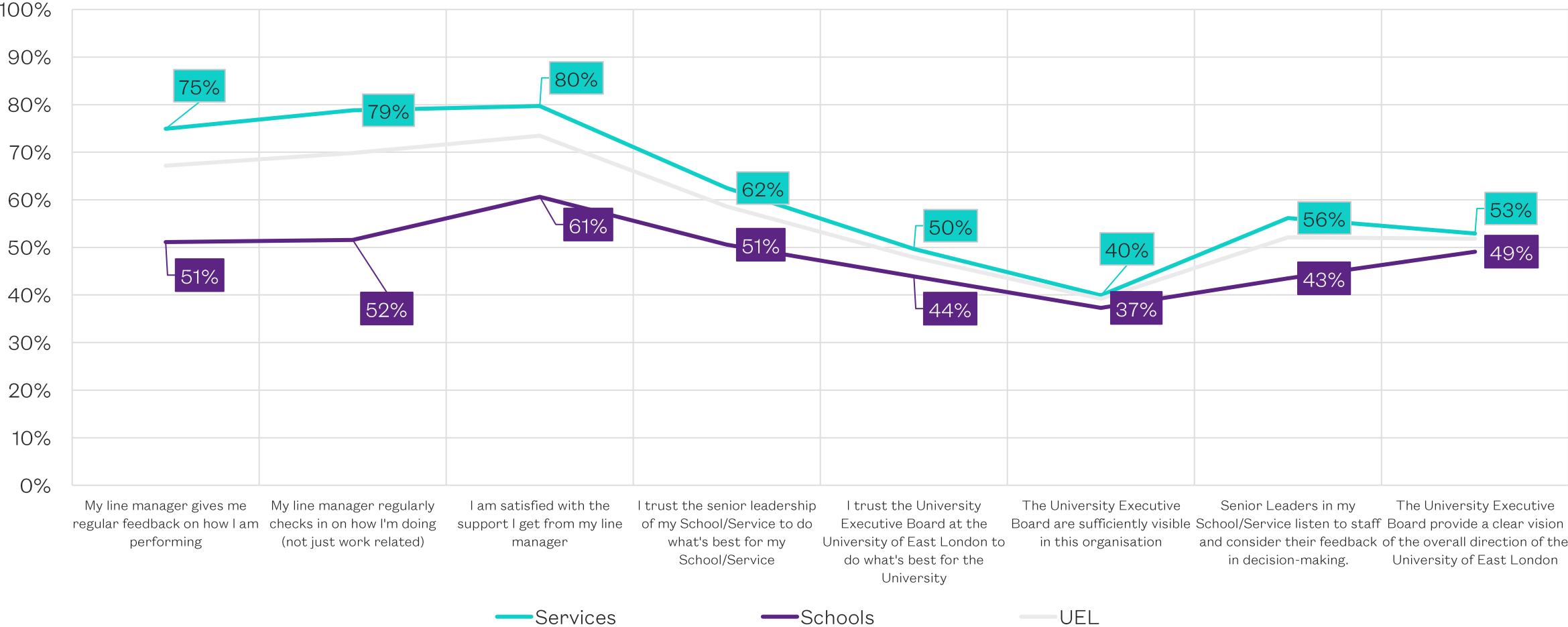
Global Factor: Leadership



Vs Engage 2024



Global Factor: Leadership (Schools/Service)



Global Factor: Belonging



Vs Engage 2024



Global Factor: Belonging (Schools/Service)

